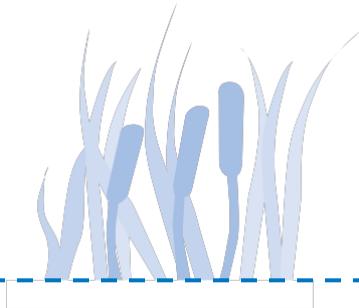


TOUR DETAILS

What you will need to know:



Thanks for booking a watershed tour. Here is what you will need to know to ensure that you have an enjoyable trip:

- A school bus will arrive at the designated spot to pick you up. Please note the pick-up location for your tour.
- Tours involve a bus ride to multiple locations where participants will get out and walk about 100-200 m along unsurfaced trails. A short set of stairs is involved in all tours.
- All tours are guided and conducted in English.
- Most tours are for ages 13+, except for designated family tours.
- Wear comfortable clothing and sturdy footwear for all tours.
- Dress for cooler weather than you would expect in the city. Tours run rain or shine.
- Bring a drink in a **refillable** container, a snack and a lunch if your tour runs past 12 noon.
- Sunscreen and bug spray are recommended.
- Pack out whatever you pack in—please take your garbage with you.
- No strollers, no pets.
- There are outhouses at each stop. Please note that there is no toilet at the meeting location for Coquitlam tours.
- Please consider coming by public transit. Visit www.translink.ca for more info.

Our cancellation policy is strictly enforced. Please note:

Due to demand, **4 days cancellation notice** is required.

Those who do not cancel before this will not be permitted to attend any future programs.

Special information about Family Tours:

These tours are intended to engage children and their parents with concepts related to water, conservation and ecosystems. An education team member will escort your group to 3-4 unique sites in the Lower Seymour Valley and engage families in games, demonstrations and activities. Please note that aside from a visit to Seymour Falls Dam, we will not be entering the closed watershed area. These tours are suitable for ages 6+ only. Unfortunately there are no baby changing stations or toilets.

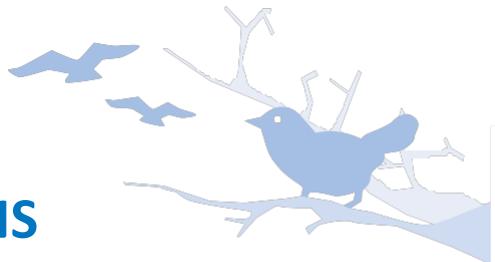


To better meet your needs:

We are glad to offer these tours free of charge to the public. To better evaluate our programs, we will send you a link to an online survey after your tour. We would be grateful if you would take the time to share your thoughts with us.



FREQUENTLY ASKED QUESTIONS



Why can we only register for one tour?

Tours are offered as a public service and they are intended to provide an opportunity for all residents of Metro Vancouver to see first-hand where their tap water comes from. Space is limited and tours fill-up quickly. In order to ensure that this opportunity is available to as many residents as possible, we ask that you choose the watershed nearest you and register for only one tour. While the locations are different, tour messages are the same.

What does the tour look like?

Each 3-4 hour tour is led by a trained tour guide. Participants get a chance to visit 3-5 key locations within the watershed. At each stop, participants will be asked to disembark the bus and visit a kiosk or scenic location to learn about a particular topic. Each stop lasts about 15-20 minutes. Both the Capilano and Coquitlam tours have one stop where participants are encouraged to walk about 100 m along a flat, unsurfaced trail. Those who are not comfortable may choose to stay on the bus for this stop.

What are Family Tours all about?

Most of our tours are geared towards an older audience so we restrict the age group to 13 and up. However, we want to encourage young families to come out and see where their water comes from too. Our skilled education team has developed some specialized tours that are sure to engage children. These tours are intended to connect children and their parents with concepts related to water, conservation and ecosystems in an interactive way. A member of our education team will escort the group to a number of unique sites and engage families in games, demos and activities. These tours are suitable for ages 6-12. Please note that there are no baby changing facilities or flush toilets, and strollers cannot be accommodated on the bus. Be sure to bring water and snacks. Please note that a significant part of this tour involves a walk along a 2km, flat but unsurfaced trail.

How many people are on each tour?

Each tour can accommodate up to 30 people.

Are there any toilets/water fountains?

There is no toilet at the parking lot in Coquitlam. Please use a washroom before you arrive and ensure you have an adequate supply of water (in a reusable container) for the duration of the tour. For Capilano tours, there are flush toilets and a place to refill your water bottle in the parking lot at start of the tour. There are clean outhouses at each stop but no water fountains within the watersheds.

If I have questions or comments, where can I direct them? Programs.Info@metrovancouver.org or 604-432-6430.

To learn more about our programs please visit our [website](#).

